



REFUND REQUEST FORM

Refund requests will only be considered within 45 days of ticket purchase.

Please be aware that all refund requests may take up to 90 days to complete.

Complete this form in its entirety and mail, fax, or email it to the Las Vegas Monorail Company.

Attn: Refund Request
Las Vegas Monorail Company
3770 Howard Hughes Pkwy
Suite 295 Las Vegas, NV 89169

Fax: (702) 731-3272
Email: refundrequest@lvmonorail.com
Phone: (702) 699-8200

Customer Information

Customer Name: _____
Street Address/Apt. #: _____
City/State/Zip: _____
Home Phone: _____ Alternate Phone: _____
Email Address: _____
Reason for Refund Request: _____
Brief Description of Incident: _____

Ticket Information

Ticket Type	Quantity	Total	Date of Purchase
Single Ride Ticket	_____	\$ _____	_____
1-Day Pass	_____	\$ _____	
2-Day Pass	_____	\$ _____	
3-Day Pass	_____	\$ _____	
4-Day Pass	_____	\$ _____	
5-Day Pass	_____	\$ _____	
7-Day Pass	_____	\$ _____	
Total Transaction Amount		\$ _____	

Purchase Information

Method of Payment:

- Cash
- Credit Card/Debit Card Type: _____ (Visa, MasterCard, AmEx, etc.)
CARD NUMBER (Last 4 Digits ONLY): _____ EXP. DATE: _____

Purchase Location:

- Monorail Station: Ticket Vending Machine
- Monorail Station: eTICKET Kiosk
- Online through lvmonorail.com
- Online through convention website (please specify convention): _____