



## REFUND REQUEST FORM

**Refund requests will only be considered within 45 days of ticket purchase.**

*Please be aware that all refund requests may take up to 90 days to complete.*

Complete this form in its entirety and mail, fax, or email it to the Las Vegas Monorail Company.

Attn: Refund Request  
Las Vegas Monorail Company  
3770 Howard Hughes Pkwy  
Suite 295 Las Vegas, NV 89169

Fax: (702) 731-3272  
Email: [refundrequest@lvmonorail.com](mailto:refundrequest@lvmonorail.com)  
Phone: (702) 699-8200

### Customer Information

Customer Name: \_\_\_\_\_  
Street Address/Apt. #: \_\_\_\_\_  
City/State/Zip: \_\_\_\_\_  
Home Phone: \_\_\_\_\_ Alternate Phone: \_\_\_\_\_  
Email Address: \_\_\_\_\_  
Reason for Refund Request: \_\_\_\_\_  
Brief Description of Incident: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### Ticket Information

Ticket Type	Quantity	Total	Date of Purchase
Single Ride Ticket	_____	\$ _____	_____
1-Day Pass	_____	\$ _____	
2-Day Pass	_____	\$ _____	
3-Day Pass	_____	\$ _____	
4-Day Pass	_____	\$ _____	
5-Day Pass	_____	\$ _____	
7-Day Pass	_____	\$ _____	
<b>Total Transaction Amount</b>		<b>\$ _____</b>	

### Purchase Information

#### Method of Payment:

- Cash
- Credit Card/Debit Card Type: \_\_\_\_\_ (Visa, MasterCard, AmEx, etc.)  
CARD NUMBER (Last 4 Digits ONLY): \_\_\_\_\_ EXP. DATE: \_\_\_\_\_

#### Purchase Location:

- Monorail Station: Ticket Vending Machine
- Monorail Station: eTICKET Kiosk
- Online through lvmonorail.com
- Online through convention website (please specify convention): \_\_\_\_\_